

FOR IMMEDIATEL RELEASE

FlySafair Responds to Pilot Open Letter: A Focus on Solutions and Shared Values

Johannesburg, 29 July 2025 – FlySafair has taken note of the open letter released by a group of our pilots represented by the Solidarity union. We acknowledge the emotion behind the message and respect the right of any employee group to express their views. This is a difficult moment, and it's clear that both sides care deeply about their positions.

We will not engage in point-by-point rebuttals or counterclaims. Our focus is not on winning arguments—it is on finding resolution.

What matters most to us is reaching an outcome that protects the long-term health of the business, supports the wellbeing of all our employees, and restores unity in a team that has achieved extraordinary things together.

We remain committed to constructive engagement and will return to the CCMA-guided negotiation process tomorrow in good faith, as we have throughout.

We recognise that working conditions matter. That's why FlySafair already, provides its pilots with guaranteed weekends off as part of our rostering rules. The most recent settlement proposal, rejected by the union, was designed to go a step further: to empower the pilot body to shape their own roster rules through an independently-chaired committee.

The nature of public discourse has become increasingly polarised, and while we won't respond to misinformation with more noise, we will continue to be guided by facts, responsibility, and respect.

To all our colleagues across FlySafair, and to the public who trusts us to get them home safely. You deserve an airline that remains focused, calm, and determined to do the right thing under pressure.

We are committed to building a future that our team can feel proud of—together. Ends.